

# ACHIEVING TOTAL COST OF CARE

## Developed By:

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# INTRODUCTION

- » Value-Based Purchasing (VBP) is an approach that ties payment to the quality and efficiency of healthcare services delivered.
- » This resource assists providers in understanding the transition from value-based arrangements, which were previously constructed solely on the achievement of quality metrics, to models now grounded in the total cost of care. It furnishes providers with a roadmap delineating the tools and sources of information at their disposal for gaining a deeper understanding of their entire population, including subpopulations, and discerning the factors influencing the total cost of care within their population.

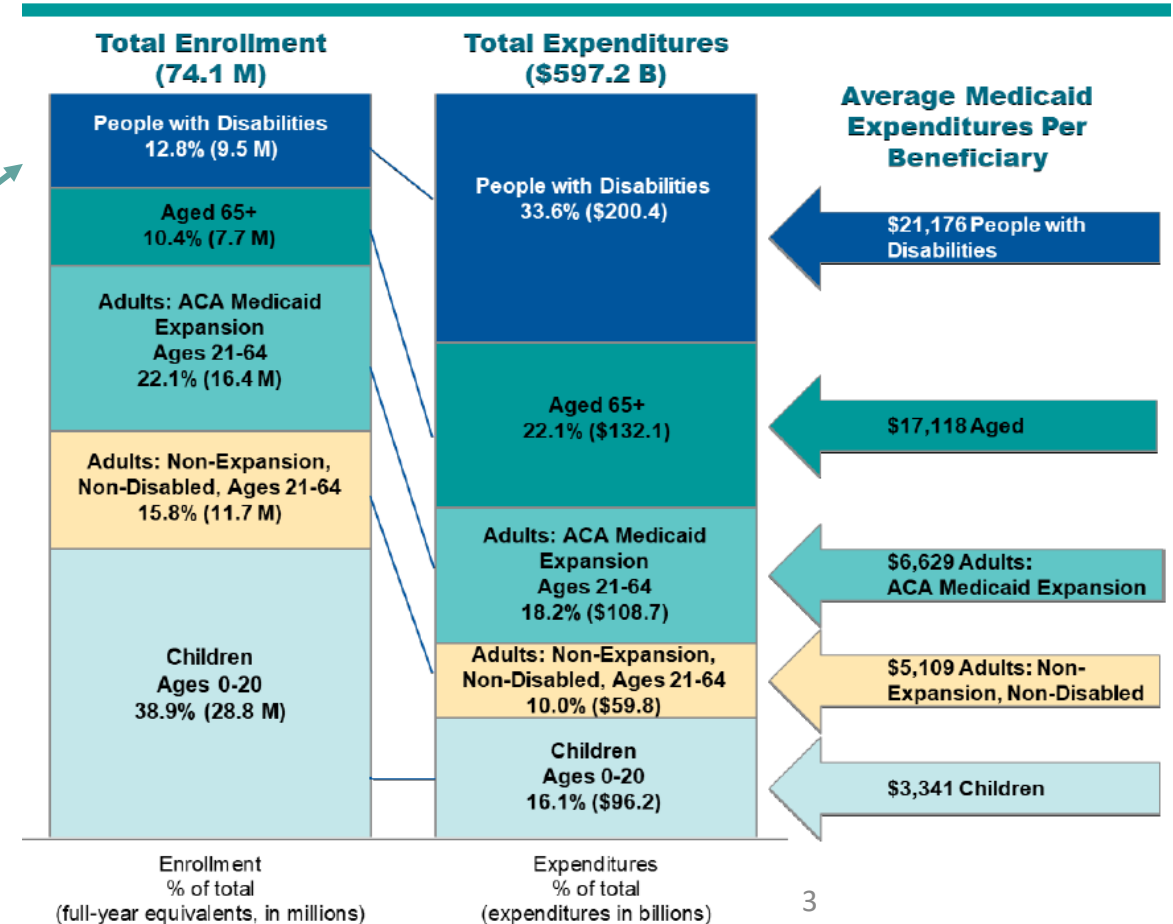
# TRANSITIONING FROM QUALITY OUTCOMES TO COST OF CARE ACCOUNTABILITY

» Transitioning from a sole focus on quality outcomes to accountability for cost of care requires providers to better understand their populations.

- What are the main drivers or largest cost categories of total cost of care for patients in your practice?
- How does cost of care differ between patients with disabilities (or behavioral health conditions) vs. those without these conditions?
- How are social determinants of health impacting cost of care for your population?
- What is the prevalence of Diabetes or Asthma in your population?
  - What are the main drivers of spend for these patient populations (emergency room visits, hospitalizations, medications, other)?

## Medicaid Enrollment, Expenditures, and Average Cost, by Beneficiary Category, 2018-2019

Population: Institutionalized and non-institutionalized Medicaid beneficiaries with full or partial Medicaid benefits



## Roadmap for Developing an Enhanced Understanding of a Provider's Population

- » What can I use my electronic health record for to enhance population understanding?
  - Disease prevalence of medical conditions, SMI, and SUD
    - Health outcomes of patients with these conditions
  - Polychronic disease prevalence – how many patients have 2 or more chronic conditions?
  - Mental health screening results – what percentage of patients have experienced depression in the last 12 months?
  - Social determinants of health screening – what percentage of patients have situations or circumstances that could impact their cost of care (e.g. housing insecurity, food insecurity, inconsistent transportation, economic struggles)
  - Non-engaged patients – what percentage of patients are assigned to the practice by a managed care organization, but have not had a visit in the last 12 months?

## Roadmap for Developing an Enhanced Understanding of a Provider's Population

- >> Slide 3 describes using your own electronic health record to understand the population. This slide describes using complete claims data to supplement that understanding
- >> How can I partner with a clinically integrated network, accountable care organization, or managed care organization to use complete claims data to enhance population understanding?
  - Partner with these organizations to understand the following as the practice transitions into accountability for cost of care:
    - Breakdown of aid category and cost
    - Cost category breakdown – what percentage of total cost of care occurs within facilities, in the ambulatory setting, or with professionals?
      - Cost categories can be evaluated through multiple lenses:
        - Conditions (diabetes, asthma, hypertension, polychronic)
        - Population segments (peds, maternity, duals, non-dual adults)
      - Utilization vs. Unit cost – is our population's hospital/facility spend being driven by the number of admissions or the type or acuity of the admission?
    - Ability to risk stratify patients in a manner that identifies patients who are likely to drive or impact cost for the population

## Roadmap for Developing Care Models to Reduce Total Cost of Care

- » Identify low-value care such as poor transitions of care, duplicative testing, and delivering services in more expensive settings than required.
- » Identify the driving factors that lead to that low-value care
- » Design new interventions to address those driving factors
- » Monitor the effectiveness of those interventions
- » Apply continuous quality improvement efforts to modify the interventions based on experience.
- » Use value-based payments to underwrite the cost of the interventions and to invest in new initiatives.

# MINI SELF ASSESSMENT



**Knowledge**

1 2 3 4 5 6 7 8 9 10

**Comfortability**

1 2 3 4 5 6 7 8 9 10

**Confidence**

1 2 3 4 5 6 7 8 9 10

## Reflect & Connect:

What do you think your organization may look like 5 -10 years from now if you incorporate and build upon these concepts?

[Photo by Glenn Carstens-Peters on Unsplash](#)

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# HMA

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